

Adam M. Hamilton

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SENIOR SOFTWARE DEVELOPER

Collaborative and solutions-oriented IT professional with excellent critical thinking and creative problem-solving skills. Proven track record of making a difference, adding value to applications, and resolving issues by working cross-functionally with colleagues in support, development, quality assurance, and dev ops.

KEY SKILLS

- Tool Design, Programming & Testing
- C#.Net
- Documentation Development
- SQL Server
- ASP.NET
- MVC
- Agile
- Javascript
- HTML

WORK EXPERIENCE

Fiserv, Lincoln, NE

September 2007 to May 2020

Software Engineer – Staff

- Updated and maintained a web service that connected the online banking software to a billpay system using WCF(Windows Communication Foundation), C#.NET, and the IIS(Internet Information Services) and Message Schemas(XSD), HTML, JSON, RESTAPI, Javascript.
- There was an internal tool that kept information to help keep the data at rest, and messages secure, it was using WPF (Windows Presentation Foundation), C#.net, and XML.
- Maintained a set of code that all of the online banking applications relied on to make their jobs where they only had to worry about the business logic. (Dealt with Sockets, Encryption, Messaging, HTTP, SOAP, XML, Streams, Database Connections, DB2, SQL, Web Controls, JQuery, JQueryUI, JQueryMenus, Ajax, Javascript, and Message Schemas)
- Maintained a Click-Once Deployment internal tool that would allow the developers to look at traces and audits to determine issues at banks and be able to find bugs or tell support what was configured wrong.
- Maintained a program suite that dealt with Windows Services, Database connections to SQL and DB2, File Watchers, Timers, Socket Connections, file reading and massaging, Rich-client application, Web Services. This suite connected the Banking UI's to connect to third party and second party applications.
- Performed all tasks associated with a project in a timely manner and within budget.
- Designed, programmed, and tested some of the tools that were used internal to the company. Using WCF, C#.NET for one of the tools.
- Worked with the application users/testers providing general training, called back while resolving problems, and helped solve data problems.
- Supported the new application or modifications during installation on the windows server.
- Received multiple awards for going beyond normal duties. One of these was finding a network issue that existed even though it was not part of my normal duties.
- I have worked in VB.NET and in Win Forms as well.
- I have mentored several of the newer developers as well as some of the seasoned developers on features and changes I did for something they were consuming.

Worldspan (Travelport), Kansas City, MO

June 1996 to September 2007

Programming Analyst

- Developed solutions to business needs using current software, software packages, or newly developed software with company standards using Assembly language and C#.

- Performed all programming assignments with limited supervision and general specifications in three areas, Inventory, Schedules and Availability according to airline industry (TWA) Trans World Airlines, (NW)Northwest, and (DL)Delta.
- Performed system analysis, problem solving, testing and documentation for the application affected by any modifications.
- Worked with the application users/testers providing general training, called back while resolving problems, gathered new requirements, and helped solve data problems to help with transitioning to the new code.
- Supported new applications or modifications when it went online to customers via the mainframe for the GDS (Global Distribution System) even when the load went on in the middle of the night.
- Received a Distinguished Performance Award for the 2nd Quarter of 2000 for my mentoring abilities to three new people in my group.

EDUCATION

Missouri Western State University – St. Joseph, MO
Bachelor of Science (BS) – Major: Computer Information Systems